



SECURING  
CONFIDENCE.  
OPENING  
POSSIBILITIES.



CONDENSED PRODUCT DIGEST

# Customer Support

## Customer Support

Our Customer Support team is available to answer questions or provide any assistance you may need.

**717.656.4281, [help@pdqlocks.com](mailto:help@pdqlocks.com).**

Monday through Friday – 8am to 5pm EST.

## Placing Orders

To place orders, email:

**[orders@pdqlocks.com](mailto:orders@pdqlocks.com)**

## Product and Technical Support

**PDQ Mechanical:** 800.656.4281, [support@pdqlocks.com](mailto:support@pdqlocks.com)

## Quotation and Product Cross Reference

[quotes@pdqlocks.com](mailto:quotes@pdqlocks.com), 717.656.4281

## Value Engineering Services (Complimentary)

[quotes@pdqlocks.com](mailto:quotes@pdqlocks.com), 717.656.4281

## Specification Writing Services (Complimentary)

[quotes@pdqlocks.com](mailto:quotes@pdqlocks.com), 717.656.4281

## Customer Training Program (PDQu)

[training@pdqlocks.com](mailto:training@pdqlocks.com)

## World Headquarters Administrative Office U.S. Manufacturing Center

PDQ Manufacturing  
2230 Embassy Drive  
Lancaster, PA 17603 USA

## Remittances

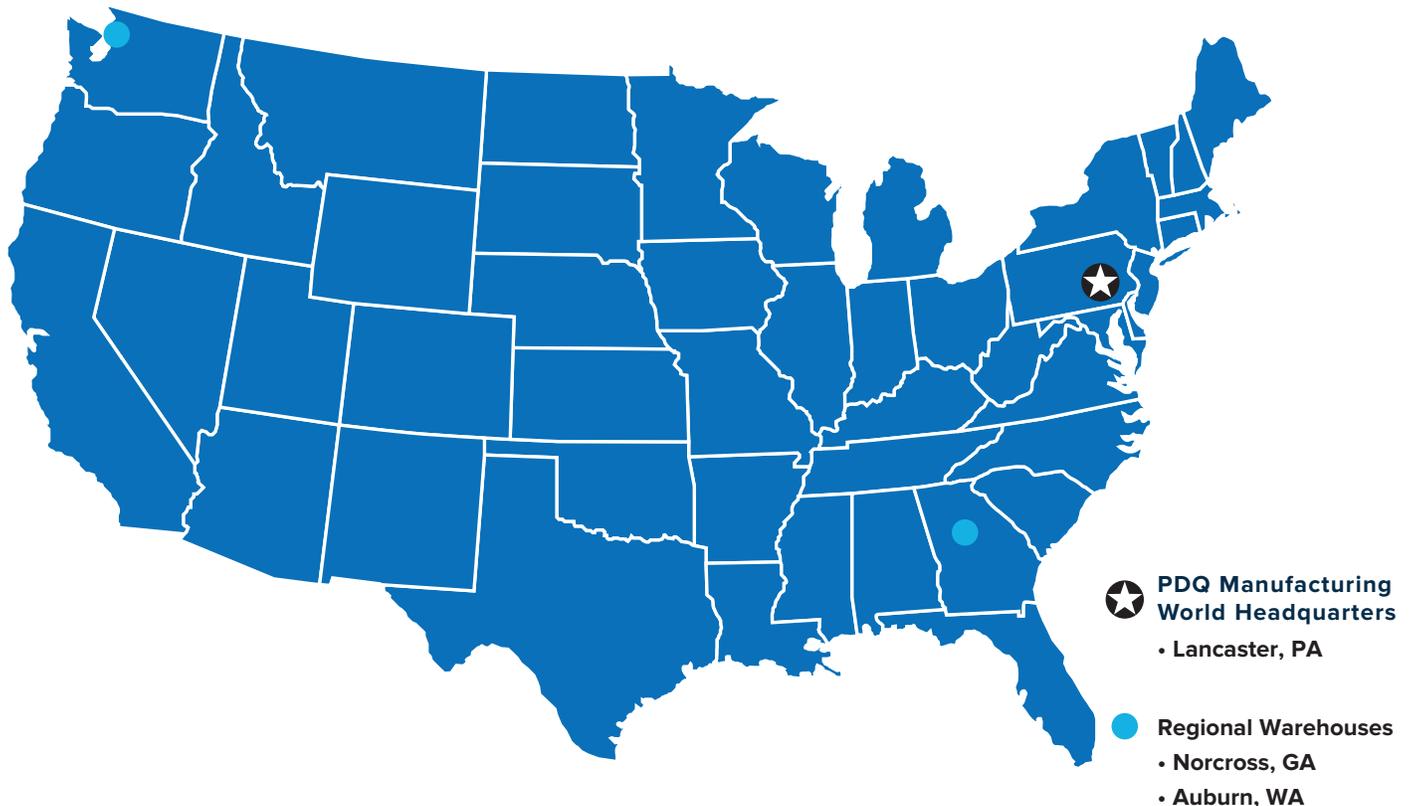
PDQ Manufacturing  
P.O. Box 6426  
Lancaster, PA 17607 USA

## Regional Distribution Centers

Lancaster, PA, Norcross, GA, Auburn, WA

## Middle East Manufacturing

Dammam, Kingdom of Saudi Arabia



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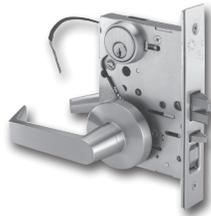
## Grade 1

### Mortise Locks

**MR**  
Mechanical



**MR199A**  
Electrified



### Cylindrical Locks

**XGT/GT**  
Mechanical



**XGT/GT199A**  
Electrified



**XGT/GT135LED**  
School Security Solution



**SX**  
Ball Knob



## Grade 2

### Cylindrical Locks

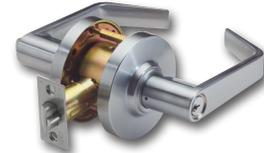
**SF**  
Mechanical



**GP**  
Mechanical



**SD**  
Mechanical



### Tubular Locks

**TJ**  
Tubular Lock



### Interconnected Locks

**CL**  
Interconnected



## ELECTRONIC CYLINDRICAL LOCKS

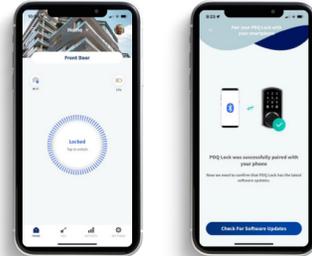


SDS



GTS

## SPIRIT APP



### Applications

The Spirit App is your ideal solution for bluetooth based access control. You can now easily control all Spirit door hardware from your phone!

## ELECTRONIC DEADBOLTS



KMS

## ELECTRONIC EXIT DEVICE TRIM



6EWS

## PUSH BUTTON LOCK



SDE

## ELECTRONIC INTERCONNECTED LOCK



CLS

## ELECTRONIC MORTISE LOCK

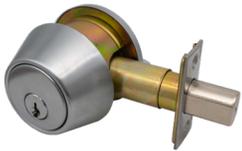


MRS

## Deadbolts

### KM

Heavy Duty Rim Cylinder



### KT

Extra Heavy Duty  
Mortise Cylinder



### KV

Commercial Duty  
Rim Cylinder



### MJ

Extra Heavy Duty  
Mortise Cylinder



## Door Closers

### 7100

Institutional



### 5500

Commercial



### 5300

Commercial



### 5100

Institutional



### 3100

Light Commercial



### SPRING CUSHION STOP

SCS Series





## 6300 Architectural Wide Stile



Rim  
6300R

Surface Vertical Rod  
6300V

Concealed Vertical Rod  
6300C

Mortise  
6300M

Dummy  
6300D

## 6400 Architectural Narrow Stile



Rim  
6400R

Surface Vertical Rod  
6400V

Concealed Vertical Rod  
6400C

## 6300/6400 Exit Device Trim



6W

6N

## 4200 Commercial Wide Stile



Rim  
4200R

Surface Vertical Rod  
4200V

## 4200 Exit Device Trim



EW

EN

GW

S



6T



6GW

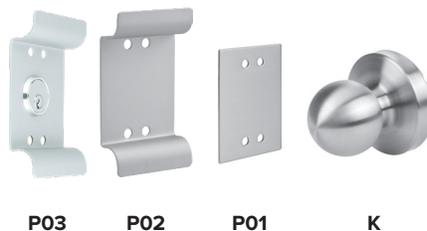


6G



6P

## 9300 Mullions



P03

P02

P01

K



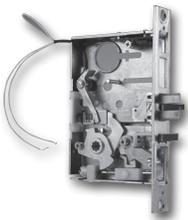
6S



6C

## Locks

**MR199A**  
Electrified Mortise



**XGT/GT199A**  
Electrified Cylindrical



**Electrified Hinges**



**Electric Strikes**



## Exit Devices and Trim

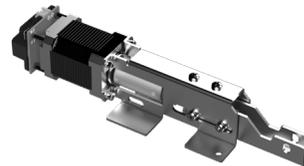
**6300/6400**  
Electrified Options



**6W99**  
Electrified Trim



**MLR**  
Motorized Latch  
Retraction



**DE**  
Delayed Egress



## Key Switches



## Push Buttons



## Power Supplies



## GENERAL HARDWARE

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Wall Stops and Holders



Floor Stops and Holders



Kick Down Door Holders



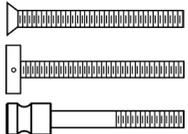
Hinge Stops



Roller Stops



Roller Latches, Catches and Protectors



Fasteners



Door Viewer and Silencers



Door



Privacy Latch Guards



Flush and Surface Bolts



Coordinators



Push Plates



Pulls and Pull Plates



Push and Push-Pull Bars

## PADLOCKS

PL Series

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## COMMERICAL HINGES

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4 Ball Bearing Heavy Weight



Spring Hinge Standard Weight



Plain Bearing Standard Weight



2 Ball Bearing Standard Weight



## PDQ Manufacturing Limited Warranty

Grade 1 Lock Product	
MR Series Mortise Locks	Lifetime Warranty
XGT Series	Lifetime Warranty
GT Series	25-Year Warranty
SX Series	5-Year Warranty
Grade 2 Lock Product	
GP Series	8-Year Warranty
SD Series	5-Year Warranty
SF Series	3-Year Warranty
SV Series	1-Year Warranty
CL Series	2-Year Warranty
TJ Series Decorative Tubular	
TJ Series	5-Year Warranty
Deadbolts	
K Series	1-Year Warranty
Closers	
3100 Series	25-Year Warranty
5100 Series	25-Year Warranty
5300 Series	25-Year Warranty
5500 Series	25-Year Warranty
7100 Series	25-Year Warranty
Exit Devices	
4200 Series	5-Year Warranty
6300 Series	10-Year Warranty
6400 Series	10-Year Warranty
Mullions	
Mullions	10-Year Warranty
Hinges, Flat Goods and Sliding Barn Door Hardware	
Commercial Hinges	5-Year Warranty
Flat Goods	5-Year Warranty
Sliding Barn Door Hardware	5-Year Warranty
Electrified Products	
Mechanical Components	Series Warranty
Electric Components	2-Year Warranty
Keys & Cores	
Standard Keys & Cores	5-Year Warranty
VAULT	5-Year Warranty

PDQ Manufacturing ("PDQ") warrants that, during the applicable warranty period set forth in the chart to the left, its products will be free from defects in workmanship and materials under normal use and service conditions. If a product or a component part thereof is found to be defective, PDQ will, at its sole discretion, either repair or replace such defective item. If PDQ no longer manufactures the particular product or component, PDQ reserves the right to substitute an item which PDQ deems to be comparable or superior in its place.

A warranty claim must be initiated by calling PDQ's toll-free number at 800.441.9692. A brief description of the defect will be required, and further instructions for returning the product will be given. The provision of return instructions is not a guarantee that the product will be covered under this warranty.

This warranty does not cover:

- Defects or damage arising from improper installation; lack of or improper maintenance; improper storage, shipping or handling; corrosion; erosion; ordinary wear and tear; misuse or abuse; or accident.
- Products which have been modified in any way, regardless of whether such modification caused or contributed to the alleged defect.
- The protective coatings and finishes applied to the surface of the product (wear or tarnishing of such finishes is considered "ordinary wear and tear").
- Labor costs, including the costs of removing and reinstalling the product.
- Shipping charges incurred in returning the product to PDQ.
- This Limited Warranty does not apply to ANSI A156.2 Grade 2 Key-In-Lever product installed on Educational Facilities.

All products returned to PDQ will be inspected to verify that (1) the alleged defect does exist, and (2) none of the exclusionary conditions listed above (abuse, corrosion, modification, etc.) is present. Products deemed not to be "in warranty" will be returned to the customer at the customer's expense.

This warranty is exclusive and in lieu of all other warranties, express and implied, including the implied warranties of merchantability and fitness for a particular purpose.

PDQ's maximum liability hereunder is limited to the original purchase price of the product.

PDQ shall not be liable for any incidental, consequential, indirect, special, exemplary or punitive damages, whether based on contract, warranty, tort (including strict liability and negligence), patent infringement or any other theory of liability, even if advised of the possibility of such damage. No agent, sales representative or dealer has the authority to increase or alter PDQ's obligations under this warranty.



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**Phone:** 717.656.4281

**Tech Support:** 800.441.9692

**Email:** [help@pdqlocks.com](mailto:help@pdqlocks.com)

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P.O. Box 6426, Lancaster, PA 17607

**Regional Distribution Centers:** Lancaster, PA | Norcross, GA |  
Auburn, WA

**Middle East Manufacturing:** Dammam, Kingdom of Saudi  
Arabia